

Our strategic plan.

2024 to 2027.





We are Community Living Australia.

We call it CLA.



CLA helps people with disability to achieve their goals.



This booklet says what our goals are.



It says how we will achieve those goals.



It says what we want to achieve.



It says why we are here.

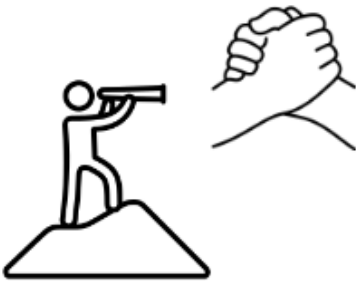


It says what our priorities are.



Our Vision

A vision is what we want to achieve.



Together we achieve. That is our vision.



It means we work with you to achieve your goals.

Our Mission



A mission is why CLA is here.

Our mission is



- to be your trusted partner
- to provide a great service



- to stand up for you



- to help you reach your goals



Our Priorities

We have 5 strategic priorities

These things are most important to us

They are



- our clients
- our services
- our people
- our community



- our systems



Our Clients

Clients hire us to help them.



We promise our clients to

- listen to them



- speak up for them



- care about their health and wellbeing



We will offer services that



- best help our clients



- are good value for money



Our People

This is about our team at CLA.



Our aims



- People will want to work with us



- Find people that will help clients best

Our team will



- make a change when needed



- Work together



- make new ideas



- learn new skills



Our Services

We will



- provide high quality services



- look for ways to improve



- listen to our clients



- create new services



- get ideas from people with disability

Our Community

Our community includes



- our clients



- their families



- our team



- local businesses



- people that live and work near us



We will

- be part of our community



- team up with others in the community



- speak up for all people with disability



- help to improve the disability sector



Our Systems



We use systems to do our job well.



They are on our computers and phones.

We will use our systems to



- help our team



- help clients



- do things better



- do jobs quick



- help us decide



- follow rules



- make things better for clients